



Responding to Concerns Flow Chart

An allegation of abuse has been made. This may be relating to a member of staff/volunteer at Colchester United, the carer, or an adult outside the Club.

Stay calm, offer reassurance to the injured party, if they are present, do not promise confidentiality, keep questions to a minimum and refrain from asking leading questions.

If the person is in need of medical attention, telephone for an ambulance, inform the parents/ carer's that you are doing so. If the parents/carers are allegedly involved in the abuse, only inform them that the person is going to hospital and do not share any other information. Inform the doctor of your concerns in relation to the protection issues and the Doctor will take the appropriate action.

Contact the relevant Head of Safeguarding, unless the allegation involves them, in which case go straight to the Senior Safeguarding Officer.

Lewis Robertson – Head of Safeguarding
01206 755121/ 07718476615
lewis.robertson@colchesterunited.net

Tim Waddington – Senior Safeguarding Officer
01206 755102 / 07875 961660
tim.waddington@colchesterunited.net

James McFarlane
Academy
james.mcfarlane@colchesterunited.net
01206 755144 Ext: 1182

Sean McQuaid
Match Days
sean.mcquaid@colchesterunited.net
01206 755119 Ext: 1119

David Gregory
Online/ Media
david.gregory@colchesterunited.net
01206 7551147 Ext: 1147

Corin Haines
Community Foundation
corin.haines@colchesterunited.net
01206 755147 Ext: 1147

If within the Academy, Head of Safeguarding and Academy Manager to liaise with the relevant Head of Department regarding follow up actions

Senior Safeguarding Officer, Head of Safeguarding and Designated Safeguarding Officers to inform other professionals within football and externally – as required on a case by case basis

This may include:

Essex Children's Social Care
0345 603 7627

EFL Safeguarding Manager
01772 325940
safeguarding@efl.com

Essex Police
101/999
Depending on level of immediate risk

FA Case Management Team
0800 169 1863
safeguarding@thefa.com